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How do I change or update my Personal Details?

Dan Rikkou - 2026-02-25 - [Comments \(0\)](#) - [Account Management](#)

To update your information, please contact our Support Team via Live Chat or email at support@infinox.com

Kindly prepare the required documents based on your change request, as outlined below:

Name Change Request

Please provide:

- **Name change certificate**
- **Proof of Identity** showing your old and new name

Phone Number Change Request

Please provide:

- **Name (in English)**
- **Reason for change**
- **Old phone number**
- **New phone number**
- **Proof of Identity**

Email Change Request

Please provide:

- **Name**
- **Reason for changing email**
- **Phone number**

- **Old email address**
 - **New email address**
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Bank Account Change Request

Please provide:

- **Bank name**
- **Beneficiary name**
- **Bank account number**
- **A screenshot of your bank details**, officially issued by the bank