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Why Was My Deposit Rejected?

Dan Rikkou - 2026-02-26 - [Comments \(0\)](#) - [Deposit](#)

If your deposit request is rejected, the **reason will be shown in a notification or sent to you by email.**

Please note that rejected deposits are **usually not processed on our side.** However, if the amount has been **deducted from your bank or wallet**, kindly provide us with the **proof of deposit** so we can investigate further.

For assistance, please contact our Support Team via Live Chat or email at support@infinox.com