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## What documents does INFINOX require to open a live account?

Dan Rikkou - 2026-02-19 - [Comments \(0\)](#) - [Onboarding](#)

### Accepted documents for proof of address:

- **Bank account statement** (issued within the last **3 months**)
- **Utility bill** (issued within the last **3 months**) *Accepted utility bills include electricity, water, landline phone, internet, TV connection*
- **Revenue Authority certificate** (valid for **1 year** from the issue date)
- **Residence certificate** (valid for **1 year** from the issue date)

### Please note:

- **Mobile phone bills are not accepted** as proof of address.
- Proof of address is required as part of our account verification process, in line with international regulatory and compliance standards, to help ensure account security and regulatory compliance.